PCA Primary Care
Associates

an OrthoAlaska Affiliate

INTERNET INFORMATION SECURITY

The physicians and staff of Primary Care Associates (PCA) understand the importance of patient confidentiality and are committed to the protection of your personal health information.

- All personal identification information is protected and stored on a secure server.
- All information given via the physician consult form or in a conversation with any of our employees is held in complete confidence. Our employees adhere to the strict standards for patient confidentiality set by the American Medical Association and the Health on the Net Foundation.
- We do not share any of your personal information with any of our affiliate or associate sites. When you access a site that is not a part of our physician's website or the PCA web portal, you will be notified prior to linking to that site.
- We will not release any personally identifying information to anyone unless mandated by federal or state laws. Aggregate statistical summaries may be released to third parties, but these statistics will contain no personally identifiable information.

Information Security: The PCA web portal provides the technical information security services for our website. When you submit your information to our website, that information is converted to a random code. This is called encryption. When the information arrives at its destination, the data is decoded and stored on a secure server.

There are two ways of knowing you are connected to a secure server.

1. A little closed padlock or unbroken key icon will appear on the bottom of your browser's window when you access a secure page.
2. The "http" at the beginning of the URL will change to "https" when on secure pages.

Other ways we provide Internet security:

- Email correspondence and notifications from the PCA web portal will not contain any medical information or indication of medical treatment.

Our patients and physicians communicate health information through a secure server only. To consult with your physician about health matters, patients must register on their physician's website and communicate through our secure server. When your physician needs to correspond with you, an email will be sent notifying you to logon to our website and read the communication. The notification email contains no health information or any indication of your interaction with your physician.